

## CREATING A HIGH-PERFORMING ORGANIZATION: CHAMPION TECHNICAL TRAINING PROGRAM

Creating a high-performing work environment where all team members are engaged in solving problems, improving customer satisfaction and your bottom line requires the engagement of everyone. This program focuses on one critical role, **Champions**. Champions in the organization will learn and develop knowledge and skills to begin creating this environment and lead individuals and teams to higher performance.

Employee turnover / retention improved 20%-65%

Work Process time improvement 32%-88%



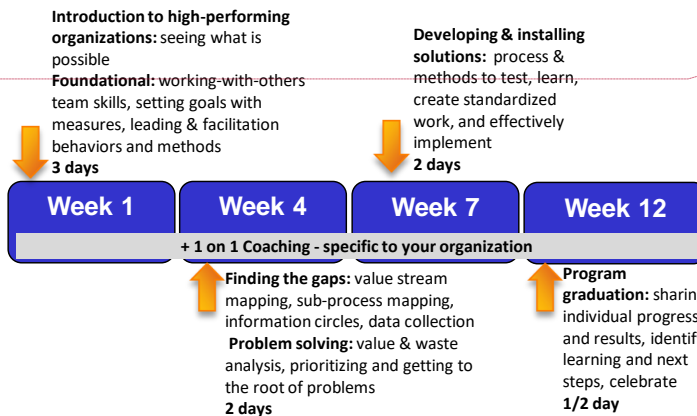
### WHAT YOU GAIN:

- 7 ½ days of interactive, hands-on training with practice (Bring a work process problem)
- 40+ business methods and techniques to identify, understand, solve problems, and effectively implement improvements
- One-on-one application and coaching help on fixing a specific, impactful organization gap

### BENEFITS: Do more with the same resources, produce immediate benefits and get return on your investment.

- ✓ Create immediate and extraordinary results - growth, reduced costs, happier customers and team members
- ✓ Increase team and work process capacity
- ✓ Develop knowledge, skills, energy, and excitement to be involved in stopping problems from re-occurring
- ✓ Share and learn from your peers
- ✓ Significant increase in the organization's performance and ability to solve more problems

### TIMELINE WITH CONTENT:



*"We reduced our total employee labor time from 575 to 175 hours / grant; **16,000** hours per year."*

*"It is nice to see how proud people are and how they own these improvements and new process."*

**Commented [PV1]:** Specific dates to be included once finalized with the training center calendar.

We could begin in May 2018 or September-October 2018.

If you would like us to field questions – could include 1-877-252-5804 [chris.bujak@continualimpact.com](mailto:chris.bujak@continualimpact.com) [pam.vecellio@continualimpact.com](mailto:pam.vecellio@continualimpact.com)