

# CREATING A HIGH-PERFORMING ORGANIZATION: Mistake Proofing Training and Practice

Creating a high-performing work environment where human errors and defects are not accepted. Instead errors and defects are identified, and work processes redesigned to control and minimize the occurrence and effects of human error.

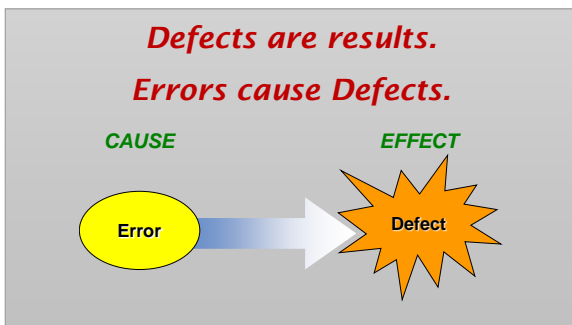
## Mistake Proofing

Also known as **Poka Yoke**

*A technique for making it impossible to make mistakes.*

## Agenda: (1 Day)

- ✓ Types of errors vs. defects and conditions that allow mistakes to occur
- ✓ The Mistake Proofing approach
- ✓ Leading a team through the Mistake Proofing improvement process
- ✓ Understand human factors and their impact
- ✓ Poka Yoke methods and strategies



Contact Us: Continual Impact LLC

1-877-252-5804

[www.continualimpact.com](http://www.continualimpact.com)

## WHAT YOU GAIN:

- 1 day of interactive, hands-on training with practice (Bring a work process problem)
- Methods / techniques to identify, evaluate, and Poka Yoke work processes
- Meet and learn from others leading improvement activities

Relative Mistake-Proofing Power	Method
High	10 Eliminate
	9 Control
	8 Shutdown
	7 Replace
	6 Mitigate
	5 Warn
	4 Sensory Alert
	3 Facilitate
	2 Build Standards into Workplace
	1 Share Standards
Low	0 Share Information