

# Working with Others

Do you experience co-workers not listening to or considering one another's ideas?

Experience not using each other's thoughts to build better solutions?

Do you always understand the what and why of an idea?

Do you provide feedback that alienates the person?

Have your ideas been taken by others with giving you credit?

If YES to any of these questions, this course will help you work with others more effectively.



## Knowledge and Skills Gained:

- Understand the importance of active communication
- Effectively communicate (verbal and written)
- Getting another's point of view; clarifying and confirming techniques
- Giving your view; constructive feedback and building upon other's ideas techniques
- Create a more positive working relationship with others
- Decrease the waste of rework because we did not truly understand each other.

*"Using these skills resulted in a 20% increased personal productivity"*

**Time frame:** 2 ½ hour classroom training (tell, show, do, recycle framework; with simulation/role play/application)

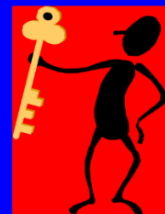
**Who Should Participate:** Everyone in your organization

*"Working with Others (WVO) skills were extremely important to pull the experiences and ideas from the team. WVO was my best friend."*

This course is offered in conjunction with other Improvement Champion courses so that participants can learn and immediately apply those learnings in an improvement project. See "Foundational Continual Improvement".

### Getting Another's Point of View

- Clarifying
- Confirming



### Giving Your View

- Constructive Feedback
- Hitchhiking

Understanding BEFORE you react is the key!

**Contact Us:** Continual Impact LLC 1-877-252-5804 [www.continualimpact.com](http://www.continualimpact.com)