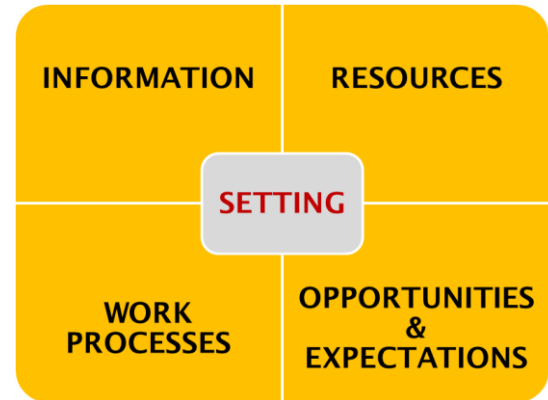


Organization SETTINGS to Enable Your Peoples' Success Checklist

A critical component of helping people succeed and a characteristic of high-performing improvement organizations is establishing a setting that enables people to perform. Deming, in his collective works covering “profound knowledge” and “14 management points” , reinforced the need for leaders to enable people’s success by

- Setting the focus on continual improvement
- Knowing the work (process) they supervise
- Understanding the sources of improvement
- And enhancing people’s capabilities so that they can succeed



Compare your setting with this checklist of components to identify more ways to help your people succeed and further develop your high-performing organization.

GOT IT?	ITEM
<input type="checkbox"/>	Information
<input type="checkbox"/>	▪ Organization’s mission & vision
<input type="checkbox"/>	▪ Organization and work unit performance; measures and data
<input type="checkbox"/>	▪ Current years improvement plan; opportunity to influence
<input type="checkbox"/>	▪ Customer values and how they are impacted
<input type="checkbox"/>	Resources
<input type="checkbox"/>	▪ Material, equipment, space, and information guiding the work process
<input type="checkbox"/>	▪ Time, coordination of others
<input type="checkbox"/>	▪ Coaches to use improvement methods and make change
<input type="checkbox"/>	Work process
<input type="checkbox"/>	▪ Reliable process that can produce the required output
<input type="checkbox"/>	▪ Standardized work and job aids that help to execute the process
<input type="checkbox"/>	▪ A process that is integrated as part of the overall production of the product or service
<input type="checkbox"/>	Opportunities to improve and get feedback on results
<input type="checkbox"/>	▪ Clear goals, measures, and targets
<input type="checkbox"/>	▪ Visual, reliable, status information and data
<input type="checkbox"/>	▪ Expectation and ability to control and improve their work
<input type="checkbox"/>	▪ Coaching on performance and support in making improvement
<input type="checkbox"/>	▪ System for making improvement on daily and step change basis, e.g., team improvement boards, Kaizen events