

CONTINUAL IMPROVEMENT LEADER

As the in-house expert for all improvement activities, the organization is looking to you for leadership, teaching, establishing the infrastructure, also coaching and guidance. Yep, this is your role – helping your organization become high-performing! This training, application, coaching, and certification provides knowledge, skills, and ability to create a high-performing culture where everyone is engaged in creating improvement – every day, everywhere.

Continual Improvement Leader

Establish, lead, teach, and coach the continual improvement infrastructure and processes to focus and engage everyone in creating improvement - every day, everywhere

Organization Benefits: All stakeholders benefiting, at a rate greater than historical norms and beyond what is believed possible.

- Powered by the unlimited capacity of People
- Enabled by special Leaders
- Focused on the Mission with everyone aligned to the goals and engaged in achieving the goals
- Using improvement Methods to solve problems, a passion for action, implement, and continual learning

Personal Benefits: Professional development including

- Knowledge and experience in guiding a culture transformation to higher performance
- Identifying priority opportunities and align an organization to pursue them
- Command of methods to help people make real change.

CI Leaders make a meaningful impact on organizations and in people's lives.

Framework: Following Continual Improvement Champion certification -

Training: 40 hours of classroom training in creating and executing annual improvement plans and creating transformational change (class examples & application practice between modules)

Application: Guiding the development and execution of the organization's annual improvement plan. This is followed by working with leadership team to a) monitor and communicate progress, b) resolve barriers to change, c) provide guidance in method application and personally lead select applications, d) ensure knowledge, skills, and abilities grow in everyone, and e) plans are accomplished with benefits achieved or exceeded.

Coaching: Co-leading initial plan followed by personal coaching and technical assistance provided, by Continual Impact, routinely for a year.

Certification: Following training, creating & accomplishing 1st year's plan. Certification involves a comprehensive continual improvement body of knowledge focused on learning and applying methodologies, engaging people, managing change, and creating immediate and long-lasting benefits.



Who Should Participate: Anyone responsible for leading the journey to a culture of improvement

Knowledge and Skills Gained:

- Deep understanding and use of culture, change, and continual improvement, lean, and six sigma concepts and methods with >30 applicable templates to guide you.
- Data analysis to identify priority improvement opportunities in customer, organization, employee, and process data.
 - Ability to coach, lead, and measure hoshin kanri planning methods and facilitate organization leaders in annual plan creation and follow through to results
 - Understanding and experience in establishing an improvement support structure of decision making, resources, measurement and learning
 - Ability to coach and mentor everyone – leaders, CI Champions, project leaders, individuals



Module 1 Creating the Culture	Module 2 Creating focus and alignment	Module 3 Leading the annual plans	Module 4 Managing the transformation
<ul style="list-style-type: none"> ▪ CI Leader role & skills ▪ Establish culture roadmap, current assessment, and change strategies ▪ Understand and establish the structure, roles, and setting for success 	<ul style="list-style-type: none"> ▪ Prepare current state data, analysis, and identify opportunities ▪ Create annual plans to achieve customer and organization outcomes; identify goals, targets, and projects ▪ Cascade and interlock plans to all team and individuals' goals, and work activities 	<ul style="list-style-type: none"> ▪ Leading the plan throughout the year including organization structure, resources, metrics, decision making, and barrier resolution 	<ul style="list-style-type: none"> ▪ Leverage learning ▪ Grow and replicate the change to continue the transformation ▪ Build more knowledge, support, coaching/mentoring, and sharing